

# Introduction to Risk Management

## - Awareness to Action



Kuala Lumpur: 23-24 Feb 2012, 9am-5pm, Seri Pacific Hotel KL

### About The Program

This program will provide an understanding on how to identify and treat risk related activities within an organization. The relationship between Risk, Initiatives and Profitability will be established & referred to. Both Operational and Strategic Risks will be discussed to show how 'Untamed Risk' can bring about high cost, lower margins and even losses. The core of the program will be on the 'Element of Control' and how risk can be transformed into opportunities and success. Reference to ISO 31000 will be made.

### Who will benefit from this Program:

- CEOs, Directors & General Managers
- HR Dept Managers & Execs
- Finance Dept Managers & Execs
- Sales & Marketing Dept Managers & Execs
- Customer Service Dept Managers & Execs
- QC/Project/Production Managers & Execs
- Admin Managers & Execs
- To-be Managers & Business Process Owners
- Anyone who wants to learn about Managing Risk Management

### Topics Covered

> DAY 1 <

#### 9.00am to 10.30am

- Traditional risk mindset vs current risk management needs
- Analyzing risk relationships

#### 10.30am to 10.45am: Morning Tea break

#### 10.45am to 12.00 noon

- Looking at categories of risk factors
- Input on causes of risk

#### 12.00 noon to 1.00pm

- Risk Level -Control -Impact Matrix
- Intervention to achieve desired risk.

#### 1.00pm to 2.00pm: Lunch Break

#### 2.00pm to 3.30pm

- What happens when it is let to happen!
- Risk Time line analysis

#### 3.30pm to 3.45pm: Coffee Break

#### 3.45pm to 5.00pm

- Identifying scenarios that need intervention
- Types of intervention that make sense

> DAY 2 <

#### 9.00am to 10.30am

- The collective Risk Factor
- Risk Linkages & Harman's ERM formula

#### 10.30am to 10.45am: Morning Tea break

#### 10.45am to 12.00 noon

- What is a Risk Register
- How to Systematically document Risk

#### 12.00 noon to 1.00pm

- Strategic Vs Operational Risk
- How to ensure communication between 'SR' and 'LR'
- Discussion on Risk Formula

#### 1.00pm to 2.00pm: Lunch Break

#### 2.00pm to 3.30pm

- 7 steps process to work with 'LR'
- Managing Vs Creating Risk

#### 3.30pm to 3.45pm: Coffee Break

#### 3.45pm to 5.00pm

- Scenario Analysis
- Q & A Session

Also Available as:  
Inhouse Training &  
Company Wide  
Project  
Implementation

## About The Trainer



### Dr. Harman J.

CM. BA (Econs Hons), BBA (Hons.) Cnd, DBA (USA)

Dr. Harman J is currently a director and senior consultant of Regal Solutions (Asia) Sdn. Bhd. He is also a consultant and associate partner of Regal Solutions International in Canada. Dr. Harman has many years of experience contributing towards organizational growth and development. As a consultant cum trainer he has benefited many companies in their effort to reduce cost, increase productivity, attain business stability and customer satisfaction. He has also spoken at several conferences and has conducted many public seminars from which 1000s of people have benefited from his vast experience

Dr. Harman conducts specialized programs with regards to Corporate Performance, Management Challenges, Motivation, Customer Service and Sales. His knowledge and experience in business operations and human aspects allow him to approach the training he is conducting on a specific topic in a holistic and integrated fashion. Participants give positive feedback after each of Dr. Harman's sessions, relaying their gratitude to his presentation and the learning experiences they have been exposed to.

Dr. Harman has written more than 20 training manuals that are currently being used by Regal Solutions (Asia) Sdn Bhd and Regal Solutions International. He also conducts programs for the Malaysian Institute of Accountants (MIA) and has worked on KPI/ BSC/ Performance Management projects from small to Public listed companies and is a much sought after Trainer cum Business Coach.

Participants for his programs have come from various organizations such as Service Ontario (Canada), UAE University (UAE), Sheikh Saqr Government Program for Excellence (UAE), MPH (Qatar), Giza Systems (Egypt), Al Jaber Group (UAE), Kencana Petroleum, Hunter Douglas, AAR, SAP, United Nations development Program, BERNAS, BERNAMA, MIDF, AMDB Berhad, MERCK, OOCL, Pioneer, International Islamic University, UMW Corporation, BASF-Petronas Chemicals, HSBC, Digistar Holdings, TUDM, Amway Malaysia, POS Malaysia, CSS Foods, B. Braun, Hexagon Group, Cycle & Carriage Bintang Berhad, ARUP, Indadi Malaysia, Sapura Systems, Grenland, Dynasty Hotel and many more.

Dr. Harman holds a Certificate in Management, Honors in Business Administration and Honors in Economics from York University, Canada. He earned his Doctorate in Business Administration with a High Academic Achievement Award from Paramount University of Technology, USA in 2008. His dissertation was on 'Corporate Performance Growth Strategies'. With his Doctorate in Business Admin (DBA) and vast experience in Training and Organizational Development, Dr. Harman will be an important resource to your organization.



### TRAINING METHODOLOGY

*The program will be conducted using Interactive & Motivational methods with emphasis on experiential learning.*

*The trainer will ensure participants are involved throughout the program while having fun and maximizing learning.*

### Contact Us

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Program is Claimable  
from HRDF under the  
**SBL Scheme.**  
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